SERVICES – INSTITUTIONS

MUNICIPAL SUPPORT SERVICES



Barcelona

Ciutat Refugi Ajuntament de Barcelona

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Reception and assistance in Barcelona
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International protection and asylum seeking in Spain

Who is eligible for seeking international protection in Spain?

Spain's Regulatory Act 12/2009 on the Right to Asylum and Subsidiary Protection in Spain accords refugee status to anyone with a justified fear of persecution in their own country for reasons of race, religion, nationality, political views or belonging to a specific social group, gender or sexual orientation.

It also recognises as stateless any person who has no nationality, is outside their country of normal residence and either does not wish or is unable to return to that country for any of the above reasons.

Where can I submit my application for asylum?

At any border checkpoint in Spanish territory, at ports and airports; at any asylum and refuge office (OAR); and any immigrant detention centre (CIE).

The Barcelona Asylum and Refuge Office (OAR) is at Passeig de Sant Joan, nº 189. Metro L4 Joanic (yellow line).

Can I claim asylum from abroad?

Spain's Asylum Act provides for the possibility of Spanish ambassadors abroad being able to arrange the transfer of an applicant for international protection who has turned to diplomatic representation and claimed danger to life and limb, providing they are not a national of the country they are currently in.

What are the procedural steps for claiming asylum?

The first step is to book an appointment for a personal interview at Barcelona's Asylum and Refuge Office (OAR). During your interview you will basically be asked about your identity, how you managed to get to Spain and the reasons for your persecution. Staff there have to know what you have been through if they are to help you. You can produce supporting documents during your interview or throughout the entire process.

The OAR will decide within a period of one month whether or not to process your claim. If you have made your claim at a border checkpoint, the authorities have four days to make their decision.

Note that, under the Dublin Convention, it is the first European Union member state which an asylum seeker gets to that is responsible for processing their asylum application. So, if you are registered in Spain, you will not be able to claim asylum in another country.

Is the process confidential?

The entire process is confidential and anyone who speaks to you (civil servants, police, interpreters, lawyers) is under a legal obligation to keep everything you say in strict confidence.

Only the United Nations' High Commissioner for Refugees (UNCHR) is informed of your claim. The government of your country of origin or provenance will never be informed of your application for international protection in Spain. Nor can you be returned to your country of origin or provenance until a decision has been taken regarding your case.

Can I receive help from a lawyer or interpreter?

Yes. Asylum seekers are entitled to free legal aid and an interpreter.

The Care Service for Immigrants, Emigrants and Refugees (SAIER), part of Barcelona City Council, will advise you on how to present your case, help you to prepare your supporting documents and prepare you for your interview.

Both SAIER and the Free Justice Procedure Service (SERTRA) offered by the Barcelona Lawyers' Association can provide you with assistance during your interview at the Asylum and Refuge Office (OAR). So can other associations, such as ACCEM and the Spanish Refugee Aid Commission (CEAR).

What does my claim for asylum entitle me to?

Claiming asylum entitles you to remain in Spain while your application is being processed, halt any removal or expulsion procedure that may concern you, receive legal aid and health care, receive specific social benefits and be documented as an applicant for international protection.

What documents will I receive

The first document you will receive is the interview diligencia, which certifies that you already have an appointment with the OAR to start the asylum claim process.

Once you have completed your interview at the OAR, you will receive a white document containing your personal details and photograph and certifying that you are entitled to remain in Spain until a decision is made over the need for your asylum application to be examined here. As soon as your application has been accepted, you will receive a red document, which will be valid and renewable for 3 to 6 months. Once this 6-month period is over, you will receive a permit to work in Spain.

Applicants for stateless status will receive a green document bearing their photo and foreign resident ID number (NIE), but they will not receive a work permit.

What social benefits will I receive?

The Spanish government has a social welfare programme for asylum seekers without financial resources which covers their basic needs - accommodation, upkeep, counselling and social care - for a period of six months from the submission of their claim for asylum.

Barcelona's social care programme is run by three social organisations: ACCEM, CEAR and the Red Cross.

You must bear in mind, however, that you cannot choose your place of residence. This is a decision taken by the Spanish government according to the availability of places in its network of reception centres.

Who takes the decision on my case and when?

The Spanish government is the sole authority with jurisdiction over asylum and refuge. Your case will be decided by Spain's Ministry of the Interior, on the initiative of the Inter-Ministerial Committee for Asylum and Refuge (CIAR).

Once your application has been accepted for processing, a decision on it ought to be reached within a maximum period of six months. However, the process usually lasts longer. If there is a delay, the authorities must inform you of the reason. Remember that you are entitled to consult your file.

What is subsidiary protection?

Subsidiary protection is granted to individuals who are unable to return to their country of origin as they would face a real risk of suffering serious harm, such as the death penalty or execution, torture or inhuman or degrading treatment or serious threats to life and limb, owing to a situation of indiscriminate violence caused by circumstances of internal or international conflict.

Am I entitled to family reunification?

Under Spanish law right to asylum or subsidiary protection covers the spouse or partner of any beneficiary of international protection, children under majority age and parents, providing the latter have proof of dependency and the same nationality. It may also be granted to other families where there is proof of dependency and previous co-habitation in their country of origin.

If I obtain international protection, does that include nationality too?

No, but if you gain refugee status the access time lines are shortened and you can apply for it within five years.

What happens if my application for asylum is rejected?

National Mechanism for Coordination, Monitoring and Evaluation of Policies for Social Inclusion and Social Cohesion

Community Centers are structures designed by the Ministry of Labor, Social Security and Social Solidarity, established in Municipalities.

The Community Center is the first contact point of the citizen with the social service of each Municipality. From there, the citizen is informed about all the benefits he is entitled to, all agencies, services and programs that provide him with social care in any form at the level of the Municipality, Region or Territory.

All citizens in the area, who face a social problem themselves or members of their family (unemployment, financial weakness, homelessness, disability or old-age problems) and who need the state's assistance can apply to the community center of each municipality.

At the same time, Community Centers provide counseling services on issues such as the local labor market approach, creating opportunities for young people to start their professional lives, problems of domestic violence or family disharmony, legal issues, learning support for children and adolescents, organizing local events with educational, informative and social content.

Many community centers of mountainous or island municipalities also have a mobile unit that serves the citizens of the most remote areas who do not have to move to the seat of the Municipality.

In the Community Centers with branches for Roma and Immigrants, the respective populations can apply for more specialized services that are related to the particular problems they face in order to improve their standard of living and their full social integration.

Community Centers are therefore the sensors of each Municipality for all the social protection services that the citizen needs.

The present Information System (Platform) of the Community Centers is part of the National Mechanism for Coordination, Monitoring and Evaluation of Policies for Social Inclusion and Social Cohesion.

Visit https://opeka.gr/kentra-koinotitas/ to find the Community Center that serves you in your area of residence. The table is interactive. You fill in your Region or your Municipality and you find the address of the Community Center you are interested in.

FAQ

What exactly do I ask the employee when I come to the Community Center?

You can tell him the social problem you need help with and ask him to record you in the beneficiaries' register. By recording your details, you will see what kind of subscription you can get to solve your problem and from which program, service, or institution.

What documentation should I have to register in the Community Center's register of beneficiaries?

No justification needed. You simply have your ID and your AMKA with you and with these two elements the system itself will bring pre-filled fields (residence, marital status, unemployment card, etc.). Based on what you say to the Center employee, you'll be completing the other system fields that complete your image and capture the topic (s) for which you are requesting a subscription.

When I enroll in the Community Center's information system, my application is also automatically submitted to the social solidarity income?

Not automatically, but at the very moment you serve the Center employee, if you are interested in Social Solidarity Income, or if you are logged in to the Community Center's benefit register, you come to the conclusion that you have the conditions to get the JSB on the spot a Center employee applies to you on the KEA's online platform and you immediately have the answer to your approval or not.

NGOs PROVIDING SUPPORT SERVICES

Refugiados Bienvenidos (Refugees Welcome)

A civil volunteering network present in the different autonomous communities in Spain as well as on a European scale. It facilitates coordination between host families and asylum seekers (through NGOs specialized in working with refugees) who are in need of a place to stay. This initiative offers support throughout the process and advice for host families in search of funds.

COMRADE (Comité de Defensa de los Refugiados y Asilados de España)

COMRADE is a non-governmental organization set up in 1989, by a group of people sensitized by asylum and refugee issues, with the aim of contributing to the full cultural integration and incorporation of immigrants into Spanish society.

Karibu (Amigos del Pueblo Africano)

Karibu, Friends of the African people, is a humanitarian, non-profit association without political, ideological or religious inspiration. Karibu is a word in the Swahili language meaning Welcome. After 25 years, Karibu has become a point of reference and a meeting point for sub-Saharan immigrants.

Fundación Tomillo

The Tomillo Foundation is a private, non-profit, non-denominational and independent that is born in 1983 with the aim of contributing to the social improvement. Their activity is performed by a team of people consisting, for the most part, of teachers, pedagogues and psychologists, which develop the various programs aimed at childhood, adolescence and family, as well as training and orientation.

ACOBE

ACOBE is a non-governmental organization set up in 2004 aiming for equality and coexistence. In 2015 it started several new initiatives, among which the initiative to help asylum-seekers and refugees in terms of information and socio-labor integration.

Plataformas Salesianas

The State Coordinator of the Salesian Social Platforms is a network formed by the social entities of Salesians and Salesian centers in Spain. It promote the inclusion of children, adolescents, young adults and families at risk and other vulnerable groups. It develops individualized integration projects in the education system and socio-labor integration for migrants.

The Ariadna Network

Several NGO’s together with the four public Refugee Reception Centres in Spain (CARs) have created a network that offers the possibility of initiating coordination mechanisms between NGOs and Public sector. The aim is to promote labour inclusion of refugees, by enhancing their capacities through individual integration pathways in which relevant orientation that takes into consideration the person’s previous education and experience, as well as additional training, is offered.

Incorpora Network

Incorpora network funded by Obra Social La Caixa, whose aim is to promote access to employment for groups at risk of social exclusion, including migrants and refugees. This program funds labour insertion projects for NGOs and institutions in all the different Autonomous Communities in Spain, making it one of the largest networks promoting labour inclusion in the country. Institutions that are part of the Incorpora network offer free integration services for candidates, free candidate search, and support and awareness-raising activities for companies.

Fundació Privada Trinijove that as well participates in the inclusion for migrants and refugies participating also in Incorpora program. www.trinijove.org

http://www.refugeelegalaidinformation.org/spain-pro-bono-directory

NATIONAL

ACCEM - Asociación Comisión Católica Española de Migración

www.accem.es
Facebook | Twitter
C/ Valenzuela 10, 1 Izqda, 28014, Madrid
Tel: +34 91 53 27 478 or extend 9
Fax: +34 91 53 22 059
Email: accem@accem.es

Accem is an NGO that provides support and services to refugees and immigrants in Spain, advocates for equal rights for immigrants, asylum-seekers and refugees. Its website provides information about the asylum process and has a legal forum for questions.

The main office is in Madrid, but there are offices all over Spain.

CEAR - Comisión Española de Ayuda al Refugiado

www.cear.es
Avenida General Perón 32, 2ºD, 28020, Madrid
Tel: +34 91 598 05 35
Tel: +34 91 598 05 92
Fax: +34 91 597 23 61
Email: nuria.diaz@cear.es
Contact person: Nuria Díaz

The Spanish Commission for Refugees (CEAR) is a non-profit organization founded in 1979. Its character is volunteer, humanitarian, independent and plural. CEAR was founded based on strong ethical values, such as justice, solidarity, freedom, equality, plurality, transparency and coherence. Their mission is to defend and promote human rights and the complete development of refugees, stateless persons and migrants who are in need of international protection and/or exposed to social exclusion.

CEAR articulates its work through two essential strategic guidelines:

- Social intervention model (legal department, sheltering department, social department, training and employment department).

- Advocacy/Social impact and participation model (impact, awareness and management of knowledge, social networks and movements, international strategy, intercultural coexistence, volunteer work and social participation)

These strategies are complementary and mutually dependent. They have been designed to defend the right to access asylum and Human Rights; to help eradicating the causes behind coerced movement; to defend inclusive migration policies that respect Human Rights; to promote universal citizenship for all individuals, access to all their rights and the opportunity to enjoy them completely; to encourage critical-thinking and committed citizenship towards the building of a more equal planet where intercultural coexistence is possible.

Welcome to Europe

Email: contact@w2eu.info or w2eu_info@yahoo.com

This hyperlink -*w2eu.info* - leads to an independent source of information for refugees coming to Europe. *w2eu.info* might be useful on their journey to and through Europe by giving access to counseling and useful contacts in different European countries.

REGIONAL

http://www.cear.es/donde-estamos/

Cruz Roja Española (Spanish Red Cross)

http://www.cruzroja.es/principal/web/cruz-roja/inicio

C/ Reina Victoria, 26 E-28003, Madrid

Tel: +34 913354288
Fax: +34 913354500
Email: jasanriv@cruzroja.es

Red Acoge (Madrid)

http://www.redacoge.org/es
Facebook | Twitter
C/ Cea Bermúdez, 43, 3º B 28003, Madrid
Tel: +34 91 56 33 779
Fax: + 34 91 55 03 114
Email: acoge@redacoge.org

The Red Acoge is a federation of 17 independent organizations spread around Spain. It was established in 1991 in order to promote the rights of migrants in Spain. The federation helps migrants to integrate into the Spanish society, especially those at risk of exclusion, such as refugees. The organisation helps migrants to integrate into the Spanish society, especially those at risk of exclusion, such as refugees. The organisation works to facilitate and provide migrants and refugees access across Spain to social services, such as health, housing, education, cultural, among others.

The main office is in Madrid, but there are offices all over Spain.

ALICANTE

CEAR-Comisión Española de Ayuda al Refugiado (Alicante)

www.cearpv.org
C/ Colón, 2146400, Cullera, Alicante
Tel: +34 96 172 35 79
CEAR is an organisation that offers extensive legal services to immigrants and refugees, their mission is to defend and promote human rights and to assist with the development of refugees, stateless persons and migrants in need of international protection and those who are at risk of social exclusion.

Vega Baja Acoge

http://www.vegabajaacoge.org
Plaza de San Francisco, 1. 03300, Orihuela, Alicante
Tel: +34 966 74 57 31
Email: vegabaja.acoge@redacoge.org

Vega Baja Acoge provides personal advice on legal matters by legal professionals, specialised in different subjects, through individual examination of each situation; likewise the administrative or judicial proceedings are dealt to the needs of each case. The legal service of the organisation ensures scrupulous respect for fundamental human rights.

ANDALUSIA

ACCEM - Asociación Comisión Católica Española de Migración

http://www.accem.es/es
C/ Doña María Coronel, 14, 41003, Sevilla
Tel: +34 95 43 13 333 / 44
Fax: +34 95 42 28 194
Email: andalucia@accem.es
Email: sevilla@accem.es
Contact Person: Manuel Sánchez

ACCEM is an NGO that aims to improve the living conditions of people who are more vulnerable in society. Their focus is on refugees, migrants and any person at risk of social exclusion. ACCEM specialises in work related to asylum-seekers and migrants, particularly their integration into civil society and advocating on behalf of their fundamental rights.

CAR - Centro de Acogida a Refugiados

Plaza de la Acogida, 1, 41020, Sevilla
Tel:+34 95 45 29 685
Fax:+34 95 45 29 197
Email: car.sevilla@meyss.es

CAR is an organisationt that provides accommodation, food, urgent psychosocial care, primary education and other social services to facilitate the coexistence and integration in the community of people seeking asylum in Spain. In addition the organization provides assistance to individuals applying for the refugee status who are displaced in Spain and who lack the financial means to meet their needs and those of their family.

CEAR- Comisión Española de Ayuda al Refugiado (Andalusia)

C/ San Jorge 7, Casa 2 Bajo, 41002, Sevilla
Tel: +34 95 46 19 164 / +34 95 46 26 586
Fax: +34 95 42 36 562
Email: lourdes.navarro@cear.es
Email: alejandro.romero@cear.es
Email:Email: mercedes.rubio@cear.es
Contact Person (Legal Services): Alejandro Romero
Contact Person (Legal Services): Mercedes Rubio

CEAR is an organisation that offers extensive legal services to immigrants and refugees, their mission is to defend and promote human rights and to assist with the development of refugees, stateless persons and migrants in need of international protection and those who are at risk of social exclusion.

ASTURIAS

APIA - Asociación Pro Inmigrantes de Asturias

Calle Adosinda, 8, 7º C. 33202, Gijón

Tel: + 34 98 51 54 412
Email: apia.acoge@redacoge.org

APIA is an organisation that advocates on behalf of immigrants' rights and offers services in various areas. Their objectives consist of defending immigrants' human rights, to raise awareness and promote tolerance within the host countries, and to promote and assist in the social integration of immigrants in Asturias.

BASQUE COUNTRY

CEAR - Comisión Española de Ayuda al Refugiado (Euskadi)

www.cear-euskadi.org
C/ Cristo, 9 bis 5º, 48007, Bilbao
Tel: +34 94 42 48 844
Fax: +34 94 42 45 938

CEAR is an organisation that offers extensive legal services to immigrants and refugees, their mission is to defend and promote human rights and to assist with the development of refugees, stateless persons and migrants in need of international protection and those who are at risk of social exclusion.

CATALONIA

Bayt Al-Thaqafa

http://www.bayt-al-thaqafa.org

Carrer de la Princesa, 14, 1º. 08003, Sant Pere, Santa Caterina i la Ribera-Born, Barcelona

Tel: + 34 93 31 98 869

Carrer Jaén, 18-20, 08260, Sant Vicenç dels Horts, Barcelona

Tel: +34 93 65 63 870

Fax: +34 93 310 75 08

Email: bayt-al-thaqafa@redacoge.org

Thaqafa Al-Bayt Foundation is an NGO that aims to facilitate social and cultural integration of immigrants into society without losing their own identity. They also promote the exchange and dialogue between different cultures. The organisation offers reception, information, guidance and advice to newly arrived immigrants on issues that affect the process of integration into society upon arrival. It also offers a legal service to immigrants and refugees. All the services offered by the foundation are free of charge.

CEAR - Comissió Catalana d'Ajuda al Refugiat (Barcelona)

www.ccar.cat

C/ Junta de Comerç 26, 08011, Barcelona

Tel: +34 93 30 12 539 / +34 93 45 24 031

Fax: +34 93 31 70 343

Email: ccar@cear.es

CEAR is an organisation that offers extensive legal services to immigrants and refugees, their mission is to defend and promote human rights and to assist with the development of refugees, stateless persons and migrants in need of international protection and those who are at risk of social exclusion.

SAIER - Servei d'Atenció a Immigrants, Emigrants i Refugiats

http://www.bcn.cat/novaciutadania/arees/ca/saier/saier.html

Avinguda Parallel 202, Barcelona 08015

Tel: +34 93 25 62 700

Email: saierinfo@bcn.cat

SAIER is a municipal service that provides information and advice to asylum seekers living in Barcelona. Barcelona City Council is the joint manager of this free, public, specialized service, together with other associations in the city. One of the main services provided by SAIER is legal advice and document processing in relation to asylum issues. They also offer advice on applications for residence and work permits, family reunification, residence permits for students and applications for naturalisation and studying.

Red Acoge (Barcelona)

http://www.redacoge.org/es/
C/ Jaen, 18-20. 08620, San Vicenç dels Horts, Barcelona
Tel: + 34 93 65 63 870

Red Acoge (Barcelona) helps migrants to integrate into the Spanish society, especially those at risk of exclusion, such as refugees. The organisation is under Red Acoge network which works to facilitate and provides migrants and refugees access to social services, such as health, housing, education, cultural, legal, and various others sectors.

CÓRDOBA

Córdoba Acoge

http://www.cordoba-acoge.com
C/ Músico Ziryab, 10. 14005, Córdoba
Tel: +34 95 72 30 838 or +34 95 72 30 764
Email: cordoba.acoge@redacoge.org

Córdoba Acoge provides legal services in addition to social services consisting of assistance in finding housing, counseling, employment and youth programmes. Their mission is to provide comprehensive legal aid and seek to help asylum-seekers and refugees integrate into society. The legal department provides immigrants and refugees with legal advice and services in civil, criminal, commercial and immigration issues.

Lucena Acoge

http://lucena-acoge.blogspot.com.es
C/ Hoya del Molino, 28. 14900, Lucena

Tel: +34 95 75 16 608
Email: lucena.acoge@redacoge.org

Córdoba Acoge and Lucena Acoge are sister organisations under the Red Acoge organisations of Spain that work to promote the rights and provide various services to newly arrived immigrants and refugees.The legal department provides immigrants and refugees with legal advice and services in civil, criminal, commercial and immigration issues.

ELCHE

Elche Acoge

http://www.elcheacoge.org
Facebook
Travessia de Sant Joaquim, 2. 03203, Elche, Alicante
Tel: +34 96 54 26 172
Email: elche.acoge@redacoge.org

Elche Acoge is an NGO committed to improve the living conditions of immigrants and refugees. The organisation's purpose is to promote the rights of immigrants and refugees and to create bridges between them and society, by promoting understanding , mutual respect and intercultural harmony.

CANARY ISLANDS

CEAR - Comisión Española de Ayuda al Refugiado (Gran Canaria)

http://www.cear.es/proyectos-2/cear-canarias/
C/ Luis Antunez, 32 1º, 35006, Las Palmas de Gran Canaria
Tel: +34 92 82 97 271
Fax: +34 92 82 47 143
Contact person: Kimi Aoki Iglesias

Comisión Española de Ayuda al Refugiado has two branches on the Canary Islands, one in Las Palmas de Gran Canaria and the other in the town of Vecindario. CEAR is committed to defend and advocate for the rights of asylees. It also fights against the causes of uprooting and forced displacement. The organisation offers various services to all migrants and refugees**:** legal and social services; employment and training services; advocacy and social participation; documentation, human rights, asylum and immigration services; and document translation and interpretation services.

CEAR - Comisión Española de Ayuda al Refugiado (Vecindario)

https://www.cear.es
C/ Agáldar, 79, 35110, Vecindario
Tel: +34 92 87 57 828

Comisión Española de Ayuda al Refugiado has two branches on the Canary Islands, one in Las Palmas de Gran Canaria and the other in the town of Vecindario. CEAR is committed to defend and advocate for the rights of asylees, advocate against the causes of forced displacement. The organisation offers various services to all migrants and refugees**:** legal and social services; employment and training services; advocacy and social participation; documentation, human rights, asylum and immigration services; and document translation and interpretation services.

CANTABRIA

Cantabria Acoge

http://www.cantabriaacoge.com
C/ del Monte Caloca s/n - Cobo de la Torre, 3 Bajo. 39008, Santander
Tel: +34 94 23 64 445 or +34 94 22 10 916
Email: cantabria.acoge@redacoge.org

Founded in 1992, Cantabria Acoge is located in the city of Santander. The organisation is a social and civil NGO whose focus is the reception and social/legal integration of immigrants and refugees who come to this region.

CASTILLA- LA MANCHA

Mancha Acoge

http://www.manchaacoge.org
C/ Rincón de Tagore s/n. 13300, Valdepeñas, Ciudad Real
Tel: +34 92 63 13 239
Email: mancha.acoge@redacoge.org

Mancha Acoge is a NGO located in the Spanish province of Ciudad Real in the city of Valdepenas. The organisation has a program of temporary accommodation for immigrants and refugees. The program aims to meet the basic needs of housing, meals and job training of immigrants and refugees who are in the province of Ciudad Real; they work to provide job placement.

Red Acoge Azuqueca de Henares

El Foro, Calle Ciudad Real, 1. 19200, Azuqueca de Henares, Guadalajara
Tel: +34 94 92 77 310 or +34 94 92 66 358

Both Red Acoge-Azuqueca de Henares and Guada Acoge are sister organisations under the Spanish NGO Red Acoge. These organisations provide various housing, social care/relief and legal services to immigrants and refugees within the province of Guadalajara. The legal services offered by these organisations are focused on immigration law.

The Guada Acoge Association

http://www.guada-acoge.org
Avda. de Venezuela, 9, 1º. 19005, Guadalajara
Tel: + 34 94 92 53 076 or +34 94 92 15 835
Email: guada.acoge@redacoge.org

The Guada Acoge Association was founded in 1993 by the Diocesan Delegation for Migrations of the Diocese of Sigüenza-Guadalajara they provide social services in addition to legal aid to immigrants. The Guada Acoge Association is a non-profit organization that focuses on training, promotion, integration and defending the rights of people at risk of social exclusion, especially immigrants.

CASTILLA Y LEÓN

Burgos Acoge

http://www.burgosacoge.org
Avda. de Castilla y León, 34, Bajo. 09006, Burgos
Tel: +34 94 72 32 303 or +34 94 72 32 299
Email: burgos.acoge@redacoge.org

Burgos Acoge is a non-profit organization, founded in 1993, located in the city of Burgos. The organisation educates and raises awareness on a variety of migration-related issues, and speaks out against situations of injustice and discrimination towards migrants and refugees. Its goal is to assist immigrants in order for them to achieve succesful integration by providing various immigrant services.

Procomar Valladolid Acoge

http://www.valladolidacoge.org
C/ Fray Luis de León, 14. 47002, Valladolid
Tel: +34 98 33 09 915 or +34 98 33 95 732
Email: valladolid.acoge@redacoge.org

Procomar Valladolid Acoge works in the reception, assistance and social promotion of immigrants to achieve their full integration into society. It also offers various amounts of pro bono legal services to immigrants and refugees in areas of documentation, residence/work permits and family reunification.

Salamanca Acoge

http://salamancacoge.blogspot.co.uk
Avda. de los Cedros, 53, Bajo. 37004, Salamanca
Tel: +34 92 30 19 031 or +34 92 30 13 398
Email: salamanca.acoge@redacoge.org

Salamanca Acoge's main objective is to encourage and to promote the rights and integration of migrants into the host society; to create a positive integration for both groups away from stereotypes and clichés and to transform society toward greater equality, justice and peace. It provides legal services to immigrants and refugees in areas of documentation, residence/work permits and family reunification.

EXTREMADURA

Cáceres Acoge

C/ Ronda Sur, 16 Bajo, Navalmoral de la Mata, Cáceres
Tel: +34 927 534 953 / +34 659 293 365
Email:caceres.acoge@redacoge.org

Caceres Acoge is under the umbrella of Red Acoge organisation. Located in the Caceres Province of Spain, the organisation offers various services that defend and promote the rights of immigrants in Navalmoral de la Mata and throughout the province of Cáceres.

LA RIOJA

Rioja Acoge

http://riojaacoge.blogspot.com.es

Calle La Brava, 16, Bajo. 26001, Logroño

Tel: +34 94 12 63 115 or +34 94 18 91 009

Email: rioja.acoge@redacoge.org

Rioja Acoge was created in 1991 and aims to ¡promote the process of integration between people and society, promoting the necessary changes, on both sides, for effective democratic intercultural integration'. The organisation offers various immigration legal services to newly arrived immigrants and refugees, and also offers legal services to detained immigrants. It also has other gender-focused services focused on empowering immigrant and refugee women such as job and language training services.

MADRID

CEAR -Comisión Española de Ayuda al Refugiado (Getafe)

28905 Getafe, Madrid

Tel.: +34 91 695 69 68

CEAR has two branches within the province of Madrid: one in the city of Madrid and another in the city of Getafe, outside the capital. The mission of CEAR is to defend and promote human rights and to assist with the development of refugees, stateless persons and migrants in need of international protection and those who are at risk of social exclusion.

CEAR- Comisión Española de Ayuda al Refugiado (Madrid)

www.cear.es

C/ Hermanos García Noblejas 41. 8º Izq., 28037, Madrid

Tel. +34 91 55 50 698

CEAR has two branches within the province of Madrid: one in the city of Madrid and another in the city of Getafe, outside the capital. The mission of CEAR is to defend and promote human rights and to assist with the development of refugees, stateless persons and migrants in need of international protection and those who are at risk of social exclusion.

Centro Hispano-Africano/FUNDESO

Facebook

Manuel Marañón, 13, 28043, Madrid

Tel: +34 91 75 90 162

Fax: +34 91 30 02 739

Contact Person: Maria Dolla

Opening Hours: Tuesday-Sunday 11:00-20:00.

A cultural and educational reference for both the African population along with other nationalities in Madrid. This center offers a variety of services and activities, from judicial advice to language courses, job search and other integration oriented activities.

COMRADE - Comité de Defensa de los Refugiados, Asilados e Inmigrantes en el Estado Español

www.comrade.es

C / Castillo de Piñeiro 10 (Metro: Cuatro Caminos)

Tel: +34 91 44 64 608

Fax: +34 91 44 62 733

Email: admon@comrade.es

It provides support and legal guidance to all those who go to the headquarters of the organisation or do a telephone inquiry from other parts of the state. Legal advice is focused on the following areas: obtaining work permits and residence permits, family reunification, getting the Spanish nationality, administrative appeals against refusals, withdrawal of removal orders, asylum applications, etc. COMRADE also offers social assistance and advice on accessing education, housing, healthcare etc as well as psychological counselling.

Karibu

http://www.asociacionkaribu.org

C/ Santa Engracia, 1400. 28003, Madrid

Tel: +34 91 55 31 873 or +34 91 22 03 883

Email: karibu@redacoge.org

Karibu Association is focused on immigrants and refugees arriving from Sub-Saharan Africa and promotes recognition and defends the fundamental rights of immigrants and refugees. It provides clothing, food, temporary accomodation as well as legal services and job training.

ONG Rescate Internacional

www.ongrescate.org/
Facebook | Twitter
C/ Luchana, 36-4º dcha, 28010, Madrid
Tel: +34 91 44 72 960 or +34 91 44 72 872
Fax: +34 91 44 72 323
Email: rescate@ongrescate.org
Email: Ines.velez@ongrescate.org
Contact person: Berta Muñoz Aljaro
Email: berta.munoz@ongrescate.org
Contact person: Aurora Gonzalez Conde
Email: aurora.conde@ongrescate.org

Provides legal advice and practical help to asylum seekers.

Red Acoge (Madrid)

http://www.redacoge.org/es/
Facebook | Twitter
C/ Cea Bermúdez, 43, 3º B 28003, Madrid
Tel: +34 91 56 33 779
Fax: + 34 91 55 03 114
Email: acoge@redacoge.org

Red Acoge is a federation of 17 independent organizations spread around Spain. It was established in 1991 in order to promote the rights of migrants in Spain. The federation helps migrants to integrate into the Spanish society, especially those at risk of exclusion, such as refugees. It also work to facilitate the access of migrants to social services, such as health, housing, education, among others.

MÁLAGA

CEAR - Comisión Española de Ayuda al Refugiado (Málaga)

https://www.cear.es
C/ Ollerías, 31, 29012, Málaga
Tel: +34 95 26 01 321
Fax:+34 95 22 26 021

CEAR is an organisation that offers extensive legal services to immigrants and refugees, their mission is to defend and promote human rights and to assist with the development of refugees, stateless persons and migrants in need of international protection and those who are at risk of social exclusion.

MURCIA

Murcia Acoge

http://murcia-acoge.com/

All of the organisations listed below are run by Red Acoge in different towns within the autonomous community of Murcia. Their main objective is to encourage and promote the rights and integration of migrants into the host society; to create a positive integration for both groups away from stereotypes and clichés and to transform society toward greater equality, justice and peace. Each organisation provides legal services to refugees in areas of documentation, residence/work permits and family reunification.

Cartagena

Avda. Nueva Cartagena, 68, Bajo. 30310, Cartagena
Tel: +34 96 85 05 301 or +34 96 81 22 625
Email: murcia.acoge.cartagena@redacoge.org

La Unión

C/ Mar Menor, 11, 1º. 30360, La Unión
Tel: +34 96 85 40 366
Email: murcia.acoge.launion@redacoge.org

Lorca

C/ Ana Romero, 2, Bajo. 30800, Lorca
Tel: +34 96 84 73 272
Email: murcia.acoge.lorca@redacoge.org

Murcia

C/ Alberto Sevilla, Bloque 1, Esc. 5, Local 1. 30011, Murcia
Tel: +34 96 82 71 652 or +34 96 82 71 586
Email: murcia.acoge.murcia@redacoge.org

Torre Pacheco

C/ San Cayetano, 28, F. 30700, Torre Pacheco
Tel: +34 96 85 85 352
Email: murcia.acoge.torrepacheco@redacoge.org

Totana

C/ Sor Josefa Pérez, s/n. 30850, Totana
Email: murcia.acoge.totana@redacoge.com

SABADELL

CEAR - Comissió Catalana d'Ajuda al Refugiat (Sabadell)

www.ccar.cat
Av. Barberà, 175, 08203, Sabadell
Tel: +34 93 72 53 051
Email: ccar@cear.es

CEAR is an organisation that offers extensive legal services to immigrants and refugees, their mission is to defend and promote human rights and to assist with the development of refugees, stateless persons and migrants in need of international protection and those who are at risk of social exclusion.

VALENCIA

Valencia Acoge / València Acull

http://www.valencia-acoge.org
C/ San Juan, 10. 46019, Valencia
Tel: +34 96 36 60 168
Email: valencia.acull@redacoge.org

Valencia Acoge's/Valencia Acull's main objective is to encourage and to promote the rights and integration of migrants into the host society; to create a positive integration for both groups avoiding stereotypes and clichés to ultimately transform society toward greater equality, justice and peace. Each organisation provides legal services to

immigrants and refugees in areas of documentation, residence/work permits, family reunification, as well as legal services regarding labor rights.

CEAR - Comisión Española de Ayuda al Refugiado (Valencia)

www.cearpv.org
C/ Francisco Moreno Usedo, nº 21-Bajo 4
6018, Valencia
Tel: +34 96 316 24 77
Fax: +34 96 344 09 31
Email: cearpv@cear.es

CEAR is an organisation that offers extensive legal services to immigrants and refugees, their mission is to defend and promote human rights and to assist with the development of refugees, stateless persons and migrants in need of international protection and those who are at risk of social exclusion.

Spanish Council for Refugees

https://www.annalindhfoundation.org/members/cear-comision-espanola-de-ayuda-al-refugiado

CEAR - Comisión Española de Ayuda al Refugiado
National Network:

Spain

Address:

Avenida General Perón, 32 2 Dcha 28020 Madrid

MADRID

Spain

Telephone:

0034915980535

E-Mail:

nuria.diaz@cear.es

Website:

http://WWW.CEAR.ES

Organisation Type:

Non-Governmental Organization

Year of Establishment:

1979

Fields of Activity:

Human rights

General Information:

In order to reach our targets, CEAR articulates its work through two essential strategic lines that are complementary and mutually dependent: Social Intervention Line and Advocacy and Social Participation Line.
9.248.243 (Estimated and provisional budget until the approval of the final budget for 2012 by the General Assembly)
Number of paid staff 230
Sources of funding: Public and private
Actions: Concrete projects and services
Amongst others, CEAR has an active role in the following international networks: ECRE (European Council for Refugees and Exiles), Justice Without Borders for migrants (a bi-regional network between Europe and Western Africa), Migreurop (a bi-regional network between Europe and Africa), World Social Forum on Migration (International Committee), Federation of Associations for the Defence and Promotion of Human Rights. Moreover, the different regional delegations of CEAR are involved in many regional and local networks.

Mission and Objectives:

The Spanish Commission for Refugees (CEAR) is a non-governmental organisation founded in 1979 with a volunteer, humanitarian, independent and plural approach. CEAR was founded based on strong ethical values, such as justice, solidarity, freedom, equality, plurality, transparency and coherence. The defence of these values is our main incentive to carry out our duties.

Our fundamental aim is the defence and promotion of the right of asylum as well as the human rights of asylum seekers, refugees, internally displaced people, migrants in a vulnerable situation and stateless people.

Main Projects / Activities:

The Social Intervention line is developed through four departments: the Legal Department, the Sheltering Department, the Social Department and the Training and Employment Department.

In the legal department, more than 150 lawyers work everyday giving advice and defending the rights of asylum seekers, refugees, stateless and displaced people and migrants in a vulnerable situation taking into account the specific circumstances of each person and the political and human rights situation in their country of origin. CEAR's Legal Department lawyers are distributed along the Spanish territory through different regional offices that are mainly located near key points of access to international protection procedures such as airports, coasts and ports with a 24 hours guard service. CEAR lawyers use strategic litigation to advance the rights of asylum seekers, refugees, stateless and displaced people and migrants in a vulnerable situation before national, international and regional courts such as the European Court of Human Rights (ECHR).

It is important to highlight that in the last year our lawyers have received several ECHR positive decisions that have blocked the expulsion of asylum seekers whose asylum applications were denied while the Spanish court reaches a decision on the appeal. Recently, the United Nation Committee against torture reached a positive decision in a case carried out by CEAR (C/47/D/368/2008).

Concerning Shelter, Social and training and employment department it is important to point out that CEAR's programs are defined by actions aiming to strengthen the wellbeing, autonomy and dignity of people from an integral approach covering shelter, social and psychological assistance and employment orientation.

The advocacy and social participation line aims to carry out actions and processes to have a direct impact on the normative, institutional, political and social structures to work for the defence of the right of asylum and access of all their rights. The work is articulated by five lines of action that are complementary and mutually dependent:

- Advocacy, raising- awareness, communication and knowledge management.
- Social movements and networks.
- International Strategy

- Intercultural coexistence
- Voluntary work and social participation.

Contact (1) Full Name:

NURIA DIAZ

Head of the organisation:

ESTRELLA GALÁN PÉREZ