SERVICES – INSTITUTIONS

MUNICIPAL SUPPORT SERVICES

National Mechanism for Coordination, Monitoring and Evaluation of Policies for Social Inclusion and Social Cohesion

Community Centers are structures designed by the Ministry of Labor, Social Security and Social Solidarity, established in Municipalities.

The Community Center is the first contact point of the citizen with the social service of each Municipality. From there, the citizen is informed about all the benefits he is entitled to, all agencies, services and programs that provide him with social care in any form at the level of the Municipality, Region or Territory.

All citizens in the area, who face a social problem themselves or members of their family (unemployment, financial weakness, homelessness, disability or old-age problems) and who need the state's assistance can apply to the community center of each municipality.

At the same time, Community Centers provide counseling services on issues such as the local labor market approach, creating opportunities for young people to start their professional lives, problems of domestic violence or family disharmony, legal issues, learning support for children and adolescents, organizing local events with educational, informative and social content.

Many community centers of mountainous or island municipalities also have a mobile unit that serves the citizens of the most remote areas who do not have to move to the seat of the Municipality.

In the Community Centers with branches for Roma and Immigrants, the respective populations can apply for more specialized services that are related to the particular problems they face in order to improve their standard of living and their full social integration.

Community Centers are therefore the sensors of each Municipality for all the social protection services that the citizen needs.

The present Information System (Platform) of the Community Centers is part of the National Mechanism for Coordination, Monitoring and Evaluation of Policies for Social Inclusion and Social Cohesion.

Visit https://opeka.gr/kentra-koinotitas/ to find the Community Center that serves you in your area of residence. The table is interactive. You fill in your Region or your Municipality and you find the address of the Community Center you are interested in.

FAQ

What exactly do I ask the employee when I come to the Community Center?

You can tell him the social problem you need help with and ask him to record you in the beneficiaries' register. By recording your details, you will see what kind of subscription you can get to solve your problem and from which program, service, or institution.

What documentation should I have to register in the Community Center's register of beneficiaries?

No justification needed. You simply have your ID and your AMKA with you and with these two elements the system itself will bring pre-filled fields (residence, marital status, unemployment card, etc.). Based on what you say to the Center employee, you'll be completing the other system fields that complete your image and capture the topic (s) for which you are requesting a subscription.

When I enroll in the Community Center's information system, my application is also automatically submitted to the social solidarity income?

Not automatically, but at the very moment you serve the Center employee, if you are interested in Social Solidarity Income, or if you are logged in to the Community Center's benefit register, you come to the conclusion that you have the conditions to get the JSB on the spot a Center employee applies to you on the KEA's online platform and you immediately have the answer to your approval or not.

NGOs PROVIDING SUPPORT SERVICES

Due to the increased migrants – refugees and asylum seekers flaws currently taking place in Greece, there are numerous public offices, organisations and NGOs operating in the field, some of them are activity specific some others provide general support and guidance, some good examples with great experience and knowhow in this field are:

SolidarityNow (NGO), committed to improve vulnerable people's lives in order to pursue a better future, with dignity and perspectives. Operating 3 Solidarity centers offering free services such as:

- Social Services (Social protection, Counseling, Empowerment, Interconnection work)
- Psychological support – Counseling (Individual counseling and psychotherapy, Group counseling for empowerment, integration and personal development)
- Legal Service (Legal counselling, Mediation, Court Representation (depending on the case))
- Employability services (Support for unemployed during job search, Job orientation sessions (CV preparation, personal job plan), Employment skills training (job search through internet and newspaper, free use of internet), Preparation for interview procedures, Thematic workshops, seminars and networking with potential employers, Networking with educational programs (computer, language etc))
- Provision of Counseling and Accounting support (Tax consultancy for individuals, Counseling and guidance for municipal benefits, social benefits and debt settlements)
- Child Center (by the "Network for Children's Rights") for children from 0 to 12 years old (Individual and group pedagogical / creative programs for children. Socialization groups and learning support groups, Recreational events, Supportive counseling to parents and children, Provision of social services and addressing essential needs of children and families, providing information and referrals to social support services and organizations, Lending library, Educational programs, Excursions and cultural visits)
- Special therapies (by "Babel") for children with learning difficulties (Speech therapy, Occupational therapy)

Contact details - https://www.solidaritynow.org/en/

Headquarter offices

24, 3rd Septemvriou str., 104 32 Athens

Tel: 210 6772500 | Fax: 210 6772509

Athens Solidarity Center

2 Domokou str. (opposite Athens Railway Station, 2nd floor)

Monday-Friday 9:00-21:00

T. 210 8220883, Fax: 210 8250986

Email: athens@solidaritynow.org

Thessaloniki Solidarity Center

29A Ptolemaion str.

Monday-Friday 9:00-17:00

T. 2310 501030, 2310 501040, Fax: 2310 527518

Email: thessaloniki@solidaritynow.org

Blue Refugee Center

25D Ioanni Koletti str., Thessaloniki

T. 2310555263, 2310555264

Email: thebluecenter@solidaritynow.org

Greek Council for Refugees (GCR) (NGO), GCR offers free legal and social advice and services to refugees and people coming from third countries who are entitled to international protection, while special emphasis is put on vulnerable cases, such as unaccompanied minors, victims of trafficking etc. GCR's services are offered in Athens, Thessaloniki and in the region of Evros (Orestiada, Alexandroupoli, Rodopi) but also in every entry point in Greece, such as the Aegean islands, where people in need of international protection enter in great numbers. The main sources of GCR stem from European and co-financed Programs, by the UN High Commissioner for Refugees, by grant making trusts as well as companies and individuals. In summary GCR's social welfare services include:

- Information and help in several languages about refugee housing, emergency relief (food/clothes/medicines), emergency shelters & social welfare benefits
- Escorting and practical assistance for medical & hospital emergencies
- Appointments with health and government services including assistance with form filling and general advice
- Intensive psychosocial programs for refugee victims of torture, unaccompanied children, people held in migrant detention, victims of crime, gender-based violence, and domestic violence
- Refugee employment advice, job matching and referral to local job vacancies
- Refugee educational counseling including assistance with school enrolments
- Free Greek & English language classes and a wide range of refugee family groups and activities for recognized refugee families and children.
- Child & family psychological counseling for vulnerable children and families

Contact Details - https://www.gcr.gr/en/

Athens

Address: 25, Solomou str., 10682

Phone: +30 210 3800990-1

Fax: +30 210 3803774

Thessaloniki

Address: 37A, Kassandrou str., 54633

Phone: +30 231 0250045

Fax: +30 231 4011225

International Organization for Migration Greece (IOM) is the world leading intergovernmental UN Organization for migration. IOM implements projects aiming at a social and labor migrant integration, legal and orderly migration to EU and non EU countries, enhancement of accommodation facilities, improvement of migrants' living conditions, counter of racism, xenophobia and human trafficking, such as:

- Assisted Voluntary Return and Reintegration
- Relocation to other EU member states
- Site management support
- Migrant integration in collaboration with the Greek municipalities
- Primary health care with implementing partners
- Safe zones for unaccompanied children
- Education of migrant and refugee children

IOM Greece, currently implements projects such as:

- A programme co funded by the European Union and the Reception and Identification Service of the Hellenic Ministry for Migration Policy, operating an **Open Centre for migrants registered for assisted voluntary return and reintegration** near the center of Athens in order to provide shelter to migrants in Greece who have registered with IOM Greece's Assisted Voluntary Return and Reintegration programmes and who have no place to stay until their departure. The beneficiaries are vulnerable migrants, defined for the purpose of the project as pregnant women, single parent families, migrants with medical needs, elderly migrants and migrants who are destitute.
- Providing Education and Immediate Accommodation to Migrant Children in Greece (PEDIA), ensuring that migrant/refugee children in need are immediately placed in a protective environment and receive tailored services, by providing direct assistance to beneficiaries at risk and supporting national authorities.
- Re Health 2, contributing to the integration of newly-arrived migrants and refugees in the EU Member States' health systems. An action co-funded by the European Union (EU), implemented by the International Organization for Migration (IOM) – Migration Health Division, with the aim to support EU Member States in improving healthcare provision for migrants and integrating them into national healthcare systems.

Contact details - https://greece.iom.int/

ATHENS

Dodekanisou 6, Alimos 174 56, Athens

Tel.: +30 2109919040

Fax: +30 2109944074

Email: iomathens@iom.int

THESSALONIKI

Minotavrou 1 & 26th Oktovriou, 54627, Thessaloniki

Tel.: +30 2310523851, 2310553967

Fax: +30 2310545263

Email: spantikidis@iom.int , iomathens@iom.int

PATRA

Vasileos Georgiou Square 17A, 26221, Patra

Tel.: +30 6985111206

Email: zsakkouli@iom.int , iomathens@iom.int

IOANNINA

Averof 6, 1st Floor, 45221, Ioannina

Tel.: +30 2651001025, +30 6986547044

Email: phatzipavli@iom.int , iomathens@iom.int

HERAKLION, CRETE

Elefthernis 2 & Ifaistou, 71303, Heraklion, Crete, First Floor

Tel.: +30 6985111205

Email: ilimnios@iom.int , iomathens@iom.int

RHODES

Erithrou Stavrou 12, 85100
Tel.: +30 6985111205
Email: apapadopoul2@iom.int , iomathens@iom.int

HELLENIC LEAGUE FOR HUMAN RIGHTS

http://www.hlhr.gr/

The Hellenic League for Human Rights (HLHR) is the oldest human rights organization in Greece, long before the acronym NGO entered the Greek vocabulary. The League was set up in 1936 with Aleksandros Svolos as president and was dissolved by the dictatorship of the 4th of August. It was reinstituted in 1953.

The League since its establishment is a permanent member of the International Federation for Human Rights (FIDH) and represents this network in Greece and participates in its organs.

According to its statute, the League "undertakes activities in the domain of dissemination, advocacy and development of principles that reckon to men rights and freedoms, integrated to social structures".

To optimise the achievement of its goals, the League envisages the cooperation with other national or international bodies active in the domain of human rights.

Contact datails:

39, Valtetsiou str.
106 81, Athens, Greece
tel.: +30 213 0264975
email: info@hlhr.gr

UN HIGH COMMISSIONER FOR REFUGEES

https://help.unhcr.org/greece/

UNHCR, the UN Refugee Agency created the website help.unhcr.org/greece for refugees and asylum seekers in Greece. On this website you will be able to find information about:

- Where you can ask for help in Greece
- How you can apply for asylum in Greece
- How you can apply for family reunification, the procedure for reunification with a close family member in another European country
- What rights and duties you have as a refugee or asylum seeker in Greece
- How to get information if you want to voluntarily return to your home country
- UNHCR's role and activities in Greece

IRC (International Rescue Commitee)

https://www.rescue.org

The International Rescue Committee responds to the world's worst humanitarian crises and helps people whose lives and livelihoods are shattered by conflict and disaster to survive, recover and gain control of their future. In more than 40 countries and in 26 U.S. cities, our dedicated teams provide clean water, shelter, health care, education and empowerment support to refugees and displaced people.

The International Rescue Committee ensures these refugees understand their rights and provides them with job training, and psychosocial support so that they can rebuild their lives.

Economic recovery and development

With over 80 years' experience assisting people fleeing conflict, including four decades resettling them in the United States, the IRC knows that access to the workforce is key to successful integration. In Greece, IRC is focused on livelihoods programming to support integration, and working with local partners to implement self-employment and employment readiness programs for both refugees and local residents.

Information, protection and psychological support

The IRC provides refugees in Greece—whether they are on the move, in camps, or living in urban settings—with credible, up-to-date information about available services, legal rights, and options for asylum, relocation and family reunification. One way to do this is through **Refugee.Info**, a mobile-friendly website available in Arabic, Farsi, French and English. Refugee.Info content is also available on Facebook.

The IRC has created Safe Zones for unaccompanied and separated children in two refugees' camps on the Greek mainland. These safe zones provide children with a safe alternative to police detention until they are reunified with family or placed in shelters or foster care. We also provide a variety of support services to vulnerable children in three other camps.

The IRC is collaborating with Greece's ministry of migration policy and local and international humanitarian organizations to address violence against women and girls and to meet the mental health and psychosocial needs of all refugees and asylum seekers. These services, which include counseling and outreach, are provided in Athens, Thessaloniki and four camps on the mainland. The IRC is also responding to the mental health needs of asylum seekers in overcrowded reception centers on the islands of Lesbos and Chios.

Environmental health

The IRC provides much-needed water, sanitation and hygiene at two refugee sites in Greece: Eleonas, just outside of Athens, and Kara Tepe on Lesbos.

CARITAS

http://caritas.gr/en/caritas-home-en/

The purpose of the Organization is to create and implement actions and programs of humanitarian and philanthropic content, as well as to develop a spirit of solidarity within society.

More precisely Caritas Hellas focuses on:

- The provision of social services, counselling, moral and psychological support.
- The provision of financial and material support.
- The promotion of the spirit of solidarity and volunteering.
- The development, design and implementation of actions and programs that contribute in combatting poverty and social exclusion of individuals and vulnerable population groups.
- Cooperation with other Charities, Non-Governmental Organizations and other Organizations, to promote dialogue and develop networks with the Society, the Greek State, European and International Organizations, in order to achieve the goals of the Association.
- The Motivation of Society, the Greek State and the international community to take the appropriate measures to tackle poverty and social exclusion.

Contact details:

Caritas Athens

Omirou 9, 10672 Athens, Greece, 2103626186
http://caritasathens.gr/

Caritas Armenian Catholics

Sarkoudinou 43, 11744 Neos Kosmos, 2114007252

Caritas Thessaloniki

Fragkon 19, 54625 Thessaloniki, 6936009649

Caritas Theia Pronoia (Divine Providence)

Acharnon 246, 11253 Athens, 2155556630

Caritas Corfu

Montzenigkou 3, 49100 Corfu, 2661030277

Caritas Crete

Antheon 72[A], 71409 Herakleio, 2810239298

Caritas Naxos-Tinos

Catholic Archdiocese, Pallada, 84200 Tinos
http://caritas-ntm.gr

Caritas Rhodes

Kathopouli 39, 85100 Rhodes, 2241022305

Caritas Santorini

Fira, 84700 Thira, 2286025504

Caritas Syros

Papandreou 15, 84100 Syros, 2281077065
https://episkopisyrou.gr/karitas-sirou/

Caritas Chios

4, Ioustiniani str, 82100 Chios,
Tel. +30 2271021617
Tel. +30 2271026534

METAdrasi – Action for Migration and Development (NGO) that focuses on services not covered by the Public Authorities or other NGOs in Greece and is the only organization that retains a permanent front-line presence in all key entry and exit locations. METAdrasi operates mainly in the following two sectors, **interpretation services** and the **protection of unaccompanied children**. It offers specially trained interpreters in 43 languages and dialects to provide vital communication with refugees, legal support, and certification of victims of torture. It also escorts unaccompanied and separated children (UASC) from border detention centers to appropriate accommodation facilities throughout Greece and operates Transit Accommodation Facilities for UASC. Its activities range between: education (Multilingual Support Guides, Educational activities for children on the islands, Summer educational programmes, Greek Language Courses, Digital dictionary in 5 languages etc.), integration (Educational Integration Programme), interpretation (Provision of interpretation to healthcare services, Interpretation Services etc.), protection (Supported Independent Living for unaccompanied minors, legal protection) , mothers and children (Accommodation for Single Mothers with Young Children , Mother and Child Space at the Asylum Service), unaccompanied children (Escorting missions for unaccompanied children, Guardianship Network for Unaccompanied Minors, Transit Accommodation Facilities for Unaccompanied Minors, Foster Care for Unaccompanied and Separated Children)

CONTACT DETAILS – https://metadrasi.org/en/home/

Athens
7, 25 Martiou, 17778 Tavros
T: (+30) 214 100 8700
F: (+30) 210 483 1611

Thessaloniki
7, Vilara Street, 54625
T: (+30) 2310 501151

PRAKSIS (NGO) with main goal is the design, application and implementation of humanitarian programs and medical interventions. Their beneficiaries: Greek poor, homeless, uninsured, economic immigrants, asylum seekers/ refugees, unaccompanied minors, trafficking victims, sex workers, children begging in the streets, injection drug users, Roma, HIV seropositive people / PLWA, Hepatitis B and C patients, MSM (Men having Sex with Men), prisoners, people released from prisons, Greek families that face the repercussions of the financial crisis. PRAKSIS implements programs throughout Greece and mostly in Attica, Central Macedonia, Lesvos Island and Patras area. Simultaneously, their mobile medical units travel to the Northern Aegean islands, to the Dodecanese, as well as to Northern Greece. Their services relate to:

- Direct and free of charge Primary Health Care and Pharmaceutical Provision
- Basic hygiene services (showers, hygiene kits, clothing etc)
- Psychological support
- Social support
- Work counseling and promotion to labor
- Legal counseling
- Financial support in specific programs
- Side supportive services
- Housing

CONTACT DETAILS – https://www.praksis.gr/en/

Athens (Head offices) & Business Coaching Center
57 stournari Str., 10432,
T 210 520 5200,

Athens Solidarity Center
2 Domokou str., 10432,
T 210 8220883

Thessaloniki
Monastiriou 62,
T 2310 527938

ARSIS – Association for the Social Support of Youth is a Non-Governmental Organization, specializing in the social support of youth that are in difficulty or danger and in the advocacy of their rights. The main target is the prevention of youth marginalisation, the elaboration of policies which defend youth rights and the active social support towards disadvantaged young people.
ARSIS was established in 1992 and since then it operates in Athens, Thessaloniki, Volos, Alexandroupoli, Kozani and Tirana due to the active participation of members, volunteers and young people.

It provides services such as:

- psycho-social support: counselling, group work, legal advice, information, liaison with social services, support to deal with personal, social, housing or other problems and needs,
- preparation for employment: assessment, orientation, basic skills development (fighting illiteracy), placements in vocational training programmes, job search, support of work placements, productive workshops and social enterprise initiatives,
- legal support: information and counseling about law issues, creating educational and sensitization groups for human rights and discrimination.
- educational support: fighting illiteracy, educational assistance to immigrants, refugees,
- temporary housing and food services for young people without home or in major difficulty,
- social and recreational mobilisation: participation in group and leisure activities, art and creative workshops, exhibitions, social and cultural events, communication, visits, youth exchanges.

CONTACT DETAILS – http://www.arsis.gr/en/home/
Youth Support Centre Thessaloniki
Spartis 9 street, Thessaloniki
Phone number: 00302310 227311, 00302311 242956

Ptolemaion 42 street, Thessaloniki
Phone number: 00302310 228850, 00302311 243058

Youth Support Centre Athens
Tenedou 21B street, Kipseli
Phone number: 0030210 8611132- 34

ATHENS
43 Mauromateon street
Postal Code: 10434
Phone/Fax: 210 8259880
Email:arsisathina@gmail.com

THESSALONIKI

26 Leontos Sofou street
Postal Code: 546 25
Phone: 2310-526150, Fax: 2310-552813
Email: infothes@arsis.gr

MAKRINITSA
Makrinitsa
Postal Code:37011
Τηλ./Fax: 24280-99939,44
Email: arsis.xenonas@hotmail.com

KOZANI
4 Aminta street
Postal Code:50100
Phone/Fax:24610-49799
Email: infokoz@arsis.gr

ALEXANDROUPOLI
34 Konstantinoupoleos Street
Postal Code:68100
Phone.: 2551038952, Fax: 2551038947
Email:arsisalex@gmail.com
IOANNINA
10 Dodonis & 1 S. Kaliafa Street
Postal Code:45332
Phone.:2651400823
Email: arsishpeiros@gmail.com

The **Danish Refugee Council (DRC)** is Denmark's largest international non-governmental organisation actin in Greece at the following fields:

Site management support (SMS): One of the major ongoing gaps is the insufficient capacity to ensure that reception and accommodation facilities are dignified, well-staffed, culturally appropriate and respectful of humanitarian standards. DRC has taken up the role of Site management support in several sites across Greece, collaborating closely with the Greek Ministry of Migration Policy and other primary duty bearers in the provision of assistance and services regarding:

- Support to site coordination
- Care and maintenance
- Food support
- NFI distribution
- Water and sanitation
- Community mobilization
- Communication with communities

Protection monitoring and legal aid: DRC is committed to establishing a protective environment and safeguarding human dignity for persons in Greece through protection monitoring, individual protection assistance, the creation of safe spaces for children and women and child protection services through a leading child relief agency. DRC is committed to establishing access to legal aid to those in need of international protection regularly providing professional:

- Legal info sessions
- Individual legal counselling
- Individual legal representation

Non-formal Education: DRC offers distinct non-formal education activities for school age children (7 to 15), youth (16-18) and adults in refugee hosting sites and urban centers where gaps have been identified. The activities are age-appropriate and conducted by qualified teachers and include Greek and English lessons, educational activities and excursions to places of interest.

CONTACT DETAILS - https://drc.ngo/where-we-work/europe/greece
GENERAL CONTACT
+30 210 324 3494

FIELD CONTACT
Kyriakos Giaglis, country.director@drc-greece.org
Advocacy & Communications Advisor
Vassiliki Mitsiniotou, vassiliki.mitsiniotou@drc.ngo

Generation 2.0 for Rights, Equality & Diversity is a nonprofit organisation consisted of people with different origins who work together to promote equal participation in a diverse society, through the empowerment of communities, combining action and research, aiming to promote human rights, equality and diversity, fight racism, xenophobia and discrimination in general. Its main fields of action are:

- Legal Counselling & Intercultural Mediation
- Career Counselling
- Counselling to people of migrant origin, interested in the creation of a business or social enterprise
- Non-formal Education
- Advocacy
- Facilitating access to work for vulnerable populations in Athens

CONTACT DETAILS - https://g2red.org/

Generation 2.0 RED
+30 213 088 4499
Eleftherias Square 14
(Koumoundourou Square)

Athens, 10553
info@g2red.org

Medical support
They provide medical care free of charge, medication and implement vaccination programs etc.:

Doctors without Borders
http://www.msf.gr

MSF brings humanitarian medical assistance to victims of conflict, natural disasters, epidemics or healthcare exclusion.
Offers basic healthcare, perform surgery, fight epidemics, rehabilitate and run hospitals and clinics, carry out vaccination campaigns, operate nutrition centres, and provide mental healthcare.

Activities include the treatment of injuries and disease, maternal care and the provision of humanitarian aid. Where necessary, we set up sanitation systems, supply safe drinking water, and distribute relief to assist survival.

Athens
Run two clinics in Athens to respond to the specific needs of migrants and refugees. At our daycare center, teams provide sexual and reproductive health care, mental health support, social care, and treatment for chronic diseases. In September, we also started running a travel medicine clinic for patients moving on from the city.

In our second center, run in collaboration with Day Centre Babel and the Greek Council for Refugees, we offer comprehensive care to victims of torture, ill-treatment, and other forms of degrading treatment. The clinic's multidisciplinary approach comprises medical and mental health care, physiotherapy, social assistance, and legal support.

Northern Greece
In response to the huge increase in arrivals (more than 18,000 in 2018 compared to around 6,500 in 2017) and the absolute lack of health care provision by the Ministry of Health, in July we deployed a team to work in the reception and identification center in Fylakio, in Evros region, on the border with Turkey until the end of the year, providing general health care consultations, sexual and reproductive health, and travel medicine consultations.

Contact details
15 Xenias St.
115 27 Athens
Greece
T 30 210.5.200.500 | info@msf.gr
F 30 210.5.200.503

Doctors of the World
https://mdmgreece.gr/en/

Doctors of the World / Médecins du Monde – Greece (MdM-Greece), founded in 1990, is a medical humanitarian non-governmental organization and is a member of Médecins Du Monde International which consists of 16 delegations (Argentina, Belgium, Canada, France, Germany, Greece, Japan, Turkey, Luxembourg, the Netherlands, Portugal, Spain, Sweden, Switzerland, United Kingdom and the United States of America).
The guiding principle underlying MdM's activities is that every human being has a right to humanitarian assistance, irrespective of their gender, race, sexual orientation, religion, ideology or political persuasion. MdM is, therefore, guided by the principles of neutrality and impartiality. Being neutral, however, does not preclude MDM from speaking out about human rights abuses witnessed in the field. Where possible, MDM draws attention to such abuses either by means of diplomacy or through the media. MDM is an independent NGO, whose modus operandi is characterized by its swift, small scale and targeted delivery of humanitarian assistance to populations in danger.
Médecins du Monde – Greece, since the beginning of its operations, has been implementing several projects within Greece and abroad, in order to provide medical as well as other services to marginalized populations that cannot access healthcare services and medical care.

Contact details:

Athens
12 Sapfous str.
105 53
T: 210 32 13 150
F: 210 32 13 850

Thessaloniki
29A Ptolemaion str. (pedestrian street), 546 30,
T/F: 2310.56.66.41
T/F: 2315.31.42.06
e-mail:thessaloniki@mdmgreece.gr

Kavala
13 Karanaou str., 65 302
T/F: 2510.227.224
e-mail: kavala@mdmgreece.gr

Red Cross
http://www.redcross.gr

Information is provided for: Issues of refugees and asylum seekers (asylum procedure, residence permit, legal issues, etc.), Information on agencies, services and their respective benefits, Mediation and facilitation in agencies and services, Interpretation by telephone, Support and directions.

The Hotline for Information and Refugee Support (Hotline) : +30 210 51 40 40 440

What's app / Viber: +30 6934 724 893

The services provided relate to:

Provide accurate, up-to-date information, guidance, support and advice in the mother tongue of refugees and immigrants living in Greece. Through the Telephone Line, the communication is in the following languages: Greek, English, French, Arabic, Farsi, Pastou, Darry, Russian, Swahili, Urdu, Kinyarwanda, Kirundi.

All organizations, NGOs etc. acting in the field run official websites, providing relevant info, in many cases there also project specific sites or platforms created. They all provide free of charge access to all potential users. Their content in many cases vary, language wise, the majority however presents info in English, French, Albanian, Arabic, Punjabi, Urdu, Russian, and Swahili.

MIGRANT COMMUNITIES

Although there is no single data source providing a full list of the communities in force throughout the country, so we only provide you an indicative list of them country based:

ALBANIA
ALBANIAN COMMUNITY OF ATHENS
GREEK-ALBANIAN ASSOCIATION "PROGRESS"
CULTURAL ASSOCIATION OF ALBANOS "AETOS"
FURTHER CULTURE OF ALBANIAN MIGRANTS
ALBANIAN ASSOCIATION "LUSNIA"
ASSOCIATION OF ALBANOS THESSALONIKI
ASSOCIATION OF ALBAN MIGRANTS "VELAZERIMI"
ALBAN ASSOCIATION OF ATHENS
ASSOCIATION OF GREEK-ALBANIAN FRIENDS "SOCRATES"
FORUM OF ALBAN IMMIGRANTS IN GREECE
Federation of Albanian Associations in Greece
FORUM OF ALBANIAN MIGRANTS OF CRETE

ARMENIA
ARMENIAN NATIONAL COMMITTEE OF GREECE
ARMENIAN UNION OF GENERAL ESTABLISHMENT
ARMENIAN EVANGELICAL CHURCH
ARMENIAN FEDERATION OF NEWS IN GREECE
ARMENIAN CULTURAL AND EDUCATIONAL UNION "HAMAZKAYIN"
Armenian Orthodox Archipelago
ARMENIKOS BLUE STAYROS GREECE
NATIONAL COUNCIL OF ARMENIA GREECE
ARMENIAN CENTRAL COMMITTEE IN GREECE
CULTURAL CENTER "ARMENIA"

BULGARIA/GREEK-BULGARIAN ASSOCIATION OF FRIENDS AND CHILDREN, A GREEK-BULGARIAN FRIENDSHIP ASSOCIATION «KIRIL AND METHODI", THE BULGARIAN COMMUNITY

GEORGIA/HELLENIC GEORGIAN CULTURAL ASSOCIATION "CAUCASUS», Mutual Assistance Fund for Georgian Citizens in Greece, Greek Georgian Union – Dioscuria

MOLDAVIA / GREEK-MOLDAVIAN ASSOCIATION

UKRAINE/ GREEK-UKRANIAN ASSOCIATION, UKRAINIAN ASSOCIATION "THE PELARGOS GREEN"

POLLAND /SOLIDARITY OF POLISH EMPLOYEES IN GREECE, INDEPENDENT UNION OF POLLAND ‘HOMOGENIA’, GREEK-POLISH ASSOCIATION OF FRIENDS AND COOPERATION

ROMANIA/ROMANIAN COMMUNITY "THE SAINT STEFAN THE MEGAS", ROMANIAN COMMUNITY

RUSSIA/ RUSSIAN CENTER, RUSSIAN ASSOCIATION, Association of Russian Speakers and Russianophiles of the Prefecture of Trikala

SLOVENIA / A GREEK-SLOVENIAN FRIENDSHIP ASSOCIATION

TURKEY / CAPE : CENTER OF RURAL AND CULTURAL SOLIDARITY OF GREECE – TURKEY

AFRICA /THE INDIGENOUS AFRICANS DEVELOPMENT ASSOCIATION, GREECE (IADAG), PANAFRICAN ASSOCIATION GREECE, United African Women's Org

EGYPT/ THE EGYPTIAN COMMUNITY (KOPES), THE EGYPTIAN COMMUNITY OF GREECE Association-Of-Greeks-From-Egypt, Association of Egyptian Workers in Greece

ETHIOPIA / Ethiopian workers Greece, Ethiopian Community

IVORY COAST / Association of Ivory Coast Citizens

SOMALIA / Somalian Community in Greece

GAMBIA / GAMBIA COMMUNITY

GHANA / GHANA COMMUNITY

KENYA /ASSOCIATION OF KENYA, COMMUNITY OF KENYA

CONGO / Community of Congolese people, Hellenic Lubumbashi

LIBYA / LIBYANS COMMUNITY

LIBERIA / CULTURAL ASSOCIATION OF LIBERIANS

MADAGASCAR / THE COMMITTEE OF MADAGASCAR MIGRANTS

MOROCCO / GREEK MAROCINS ASSOCIATION

NIGERIA / THE NIGERIAN COMMUNITY GREECE, Nigerian Women Organization

SOUTH AFRICA / SOUTH AFRICAN ASSOCIATION OF GREECE

SENEGAL / COMMUNITY OF SENEGAL "SENAAT"

SIERA LEONE / COMMUNITY SIERA LEONE

SUDAN / Greek Soudanese Friendship League

TANZANIA / ZANZIBAR ASSOCIATION IN GREECE

TUNISIA / ASSOCIATION OF TUNISIAN GREECE

CAMEROON / Association of Cameroonians of Greece

AFGHANISTAN / Afghans in Greece

INDIA / CULTURAL ASSOCIATION GREECE – INDIA, Cultural Association of Greece-Pakistan-India

IRAQ / UNION OF IRAQI IMMIGRANTS AND REFUGEES OF GREECE

BANGLADESH / HELLENIC COMMUNITY BANGLADES, CULTURAL ORGANIZATION BANGLADES "SHETU BHANDAN"

PAKISTAN / PAKISTAN COMMUNITY IN GREECE, Pakistani Community of Greece "UNITY", CULTURAL ASSOCIATION OF GREECE-PAKISTAN

PALESTINE / ASSOCIATION OF PALAISTINE WORKERS, PALESTINIANS.GREECE

SYRIA / Syrian House in Greece, ASSOCIATION OF SYRIAN IMMIGRANTS, PANHELLENIC UNION OF ASYRIA

PHILIPPINES / AGAPE PHILIPPINES, MUNTING NAYON FILIPINO

USA / ASCLAYE - ALIANZA SOCIO-CULTURAL LATINOAMERICANA , CULTURAL CENTER ‘MARTIN FIERRO’

CUBA / "EL SOL DE CUBA"

PANAMA / GREEK-PANAMATIC CULTURAL ASSOCIATION

CONTACT DETAILS FOR ORGANISATIONS AND LINKS TO RESOURCES RELEVANT TO BUSINESS AND EMPLOYMENT IN GREECE...

- Social Security Number (AMKA)
  Tel: 11 131
  https://www.amka.gr/

  amka@idika.gr
- Citizens Service Offices

  http://www.kep.gov.gr/portal/page/portal/kep/
  Multi-lingual helpline Tel: 1564
- Greek Manpower Organization(OAED)

  Tel. 11320

  http://www.oaed.gr/
- The Portal "ERMIS" is the Central Portal of the public administration by providing citizens and businesses and electronic information services

  http://www.ermis.gov.gr/portal/page/portal/ermis/
- European Job Mobility Portal (EURES)

  https://ec.europa.eu/eures/public/en/homepage
- StartUp Greece is a digital information and networking space aimed at giving way to a new generation of entrepreneurs in Greece, bringing together people and ideas and changing the country's perception of doing business and entrepreneurship.

  https://startupgreece.gov.gr/
- Guide for service provisioning in Greece

  http://www.eu-go.gr/sdportal/index.jsp?lang=EN
- Practical guide to doing business in Europe

  https://europa.eu/youreurope/business/index_en.htm

TRAINING TOOLS

Digital dictionary in 5 languages

https://www.metadrasi.org/lexiko/select_language.htm

The "Learn Greek" dictionary is a useful learning tool offered by METAdrasi for those who have just started learning Greek, and also for those who have basic Greek language skills that require support to improve their vocabulary.

Includes:

- Search words with reverse translation (approximately 6100 entries), with phonetic and grammar interfaces
- Theory grammar tables, examples and exercises
- 18 dialogues based on everyday situations (travel, transportation, shopping, housing, work, education, health, public services.) with animated illustrations, exercises and vocabulary
- Self-assessment tests

This material is not intended to be a substitute to the program of systematic teaching-learning of the Greek language, but as a supportive learning tool. The aim of the dictionary is to facilitate linguistic communication and the understanding of the Greek language through useful examples and representations of scenes covering a wide range of daily activities.

Mini Lexicon for Basic Communication in 6 languages

https://metadrasi.org/en/campaigns/mini-lexicon-for-basic-communication/

Mini Lexicon for Basic Communication is a tool offered by METAdrasi to facilitate day-to-day communication between refugees and migrants with Greek or English-speaking persons. It is intended for the exchange of general information, as well as information on matters relating to living conditions, food, health and protection. Special chapters are included for women and unaccompanied children. To enable two-way interaction all entries are phonetically transcribed in Arabic, Farsi, Sorani, Kurmanji, Urdu, French and Greek and are available in English.

The six mini-lexicons are printed in 15.000 pocket-size copies, to be distributed to beneficiaries for free. Folders with the same chapters, corresponding content and reverse phonetics are made available to site managers, service providers and other actors in open accommodation sites around the country.

Electronic versions of the Mini Lexicon are also available online and can be downloaded and printed according to one's needs. Below, you can download the Mini Lexicon as PDF documents.

MAZI – The Multilingual guide for education in Greece

https://metadrasi.org/en/campaigns/mazi-multilingual-guide-for-education-in-greece/

"MAZI (Together): The Multilingual guide for education in Greece" was developed by METAdrasi to support the actions for the educational integration of vulnerable social groups. It is addressed to third country citizens and beneficiaries of international protection who mainly speak Arabic and Farsi or have basic communication skills in English. It provides, in the form of "Frequently Asked Questions", basic and understandable information regarding the structures, the operations and the procedures of formal and non-formal education in Greece in order to facilitate its users:

- familiarize themselves with the basic structural and organizational elements of Greek education
- develop fruitful communication with the institutions that provide educational services and understand the requirements for accessing these services

BUILD YOUR DIGITAL SKILLS: THE NEW FREE ONLINE COURSES BY SOLIDARITYNOW

https://www.solidaritynow.org/en/digital_skills/

An initiative of SolidarityNow, aimed at those who want to develop their digital skills and refine their knowledge on Internet, cyber-security, digital entrepreneurship and other contemporary themes.

REFUGEE.INFO

https://www.refugee.info/greece

Training material on topics like asylum procedures, work permissions, registering children for school, or finding a doctor, in Arabic, Farsi, Urdu, French, Tigrinya and English.

They are a nonprofit project, and work with partners, UN agencies, NGOs, governments, and refugees and asylum-seekers to make sure the information provided is as up-to-date and as useful as possible.

Greek Council for Refugees First Reception and Interpretation Unit

The interpreters communicate the social, historical and cultural elements that determine each case, and contribute to the methodical and effective function of the Unit, while facilitating the access of GCR's beneficiaries to goods and services through their visits to detention centers,

courts, hospitals, accommodation centers, etc. Interpreters provide their services in Athens, Thessaloniki, Ioannina, Samos, Rhodes, Chios, Lesvos, and Leros. Communication between the staff and the beneficiaries is established continuously in the following languages: Dari, Farsi, French, Arabic, Chinese, Pashto, Urdu, Bangla (Bengali), Kurdish, Lingala, Swahili, Kikongo, Tshiluba, Somali, Russian, Turkish. Additional interpreters are called to cover urgent needs regarding the languages Amharic, Pular, Wolof, Malinke and Tigrinya.

https://www.gcr.gr/en/our-work/our-services/first-reception-unit

GENERATION 2.0 RED

As a part of "Facilitating Access to Work for Vulnerable Populations in Athens" program, which is implemented with the support of the International Rescue Committee, GENERATION 2.0 RED published an Employability Guide, which contains in just a few pages all the material and issues discussed on Employability Workshops. This guide is in Greek & French but also in, English, Farsi & Arabic, aiming at providing all the tools a newcomer needs for an easier access to the Greek labor market. You can download both for free at https://g2red.org/employability-guide-tutorial-videos/ where you can also see 2 tutorial videos, one displaying step by step how you can write your CV online using the Europass format, and the other one displays how you may browse job adverts on the most popular websites in Greece and apply for a suitable job, using subtitles in English, Arabic & Farsi for a better understanding.

OFFICIAL SITES FOR INFORMATION ON STUDIES

THE OFFICIAL PORTAL FOR STUDIES IN GREECE

https://www.studyingreece.edu.gr/Home.aspx

Find your Bachelor or Master program, in one of the Higher Education Institutes in Greece. Learn how to apply and how to get there. Participate into a summer or winter school and get into the mood of studying in Greece. Study in Greece is fully endorsed and supported by the Hellenic Republic.